

Find out everything you need to know our Go BYKKO e-bikes.

ABOUT THE E-BIKES

E-bikes at Joondalup Resort

E-bikes now available for guests to use.

Get involved

Find out how much it costs to hire an e-bike and how to set up an account.

Using your e-bike

Get pedalling with these easy to follow instructions.



E-bikes at Joondalup Resort

The health and wellbeing of our guests is one of our highest priorities at Joondalup Resort, and we are pleased to provide our guests with access e-bikes to explore the Resort and the surrounding area.

An e-bike is a bicycle that can be powered both by human power and electrical power. Our e-bikes are pedal assist means that the bicycle's electric motor only operates while you are pedalling. So, yes, you do have to pedal, however you can choose how hard or how easy you want your ride to be. They are great fun to ride and are easy to use, and the pedal assist feature opens up the world of cycling, especially if you normally avoid riding up hills!

The e-bikes are available 24/7 with helmets either on the e-bikes or available for collection from reception. Riders can hire the electric bikes by scanning the QR code at each bike or by logging on to go.bykko.net. You will need to create an account and add your credit card details to access an e-bike.

We have six e-bikes and a range of pricing options available for our guests.

Joondalup Resort e-bikes



Using your e-bike

Once the bike is unlocked from the dock the bike, it's lights and power assist function will turn on automatically. All you need to do is start pedaling.

Riders must wear helmets provided or they bring their own to use.

The bikes must be returned and docked at the same station of origin.

Riders can park the bike before returning to the station, just secure the bike using the steel cable and the bike lock on the back wheel. Once the rider returns to the bike, the back wheel lock can be unlocked with a tap on your phone.

The battery range is up to 70 km depending on the level of usage. The battery is recharged every time the bike is docked back at the docking station. If the battery is completely flat, it will take up to 4 hours to be fully recharged.

The LCD display on the handlebar will display the remaining distance so the user can plan the return trip.

However, if the battery goes flat, the bike can be used as a normal push bike.

There are more questions and answers available at go.bykko.net

Get involved

E-bike hire rates

- Pay-As-You-Go rate of \$2 per 5 minutes, maximum daily rate of \$50.
- 4-hour pass of \$35. After 4 hours, continuous usage will be charged \$2 per 5 minutes.
- 8-hour pass of \$45. After 8 hours, continuous usage will be charged \$2 per 5 minutes.
- Family pass - \$120 for up to 4 bikes, unlimited trips, valid 24 hours.
- Weekly pass - \$95 per week

Payments can be made by debit card or credit card. Riders can also top-up their accounts with any amount for future rentals.

Setting up an account

1. Go to go.bykko.net (scan the QR code on the dock).
2. Register using the email address and mobile phone number for validation
3. Select a rate or pass and enter credit/debit card info
4. Read and accept the T&C to finalise the registration
5. Scan the QR code at the dock to unlock the bike

About BYKKO

BYKKO is a multi-award-winning Australian green tech provider of electric bike sharing and e-mobility systems. Their solutions are designed to reduce reliance on cars and carbon footprint. They use technology to encourage people to have an active and healthy lifestyle which has a positive impact on the community well-being. BYKKO fully integrated e-mobility platform supports a wide range of applications.

They partner with state and local governments for public schemes, help plan and implement e-bike programs for residential developments as well as providing solutions for independent business operators and corporate fleets.